

EXAMPLE APOLOGIES

Dear Khun

(The guest really unhappy)

- Please accept my sincere apologies for the inconvenience incurred through the lapse of service in relation to(Your turndown not clean on time)

(Minor Problem)

- I am sincerely sorry for the problem experienced as a result of(Mosquito fogging)
- Please accept my deepest regret in regard to
- I apologize for(A lack of buggies)
- I genuinely regret the problem you encountered as a result of
- Please accept my apologies in regard to the hindrance in which you experienced through
- I am sincerely sorry that you were not satisfied with
- I would like to express my regret that our service was not to your satisfaction.