





UCM6200 series

Optimized UC Features for SMBs

Designed to provide a centralized solution for the communication needs of businesses, the UCM6200 series IP PBX appliance combines enterprise-grade voice, video, data, and mobility features in an easy-to-manage solution. This IP PBX series allows businesses to unify multiple communication technologies, such as voice, video calling, video conferencing, video surveillance, data tools, mobility options and facility access management onto one common network that can be managed and/or accessed remotely. The secure and reliable UCM6200 series delivers enterprise-grade features without any licensing fees, costs-per-feature or recurring fees.



Supports up to 800 users, 50 SIP trunk accounts, up to 100 concurrent calls



Supports up to a 5-level IVR (Interactive Voice Response)



Multi-language auto-attendant to efficiently handle incoming calls



Zero configuration provisioning of Grandstream SIP endpoints



Built-in call recording server; recordings accessed via web user interface



Integrated LDAP and XML phonebooks, flexible dial plan



Strongest-possible security protection using SRTP, TLS and HTTPS encryption



Supports call queue for efficient call volume management



Gigabit

Dual Gigabit network

ports with integrated

PoF

Built-in Call Detail Records (CDR) for tracking phone usage by line, date, etc.



Supports any SIP video endpoint that uses the H.264, H.263 or H.263+ codecs





Supports voicemail and fax forwarding to email

Network InterFaces Dual Gigahit PMS ports with integrated Pos Plus (BEE R02.3at-2009) Network Interfaces Dual Gigahit PMS ports with integrated Pos Plus (BEE R02.3at-2009) Nat Router Yes (Supports router mode and switch mode) Peripheral Ports USB, SD LED Indicators Power/Ready, Network, PSTN Line, USB, SD Reset Switch Voice-over-Packet Capabilities Indicators Power/Ready, Network, PSTN Line, USB, SD Video Codecs H.264, H.263, H.263 (SP) QoS Layer 3 QoS, Layer 2 QoS DTMF Methods In Audio, RFC2833, and SIP INFO Provisioning Protocola TerriPHTTP/HTTPS, sturo-discovery & auto-provisioning of Grandstream IP endpoints via Zero-Provisioning Protocola TerriPHTTP/HTTPS, sturo-discovery & auto-provisioning of Grandstream IP endpoints via Zero-Provisioning Protocola TerriPHTTP/HTTPS, sturo-discovery & auto-provisioning of Grandstream IP endpoints via Zero-Provisioning Protocola TerriPHTTP/HTTPS, STR. PLRS PROVISIONED PROVISION	Analog Telephone FXS Ports	2 ports (both with lifeline capability in case of power outage)
NAT Router Peripheral Ports USB, 5D LED Indicators Power/Ready, Network, PSTN Line, USB, 5D LED Display 128-282 graphic LCD with DOWN & Ok button Reset Switch Yes Voice-over-Packet Capabilities LEC with NLP Packetized Voice Protocol Unit, 128m-stall-length carrier grade Line Echo Cancellation, Dynamic Jitter Buffer, Modem detection & auto-switch to G.711 Voice and Fax Codecs ADPCM, T.38 Video Codecs H.264, H.263, H.263, H.263 QoS Layer 3 QoS, Layer 2 QoS DTMF Methods In Audio, RFC2833, and SIP INFO Provisioning Protocol FPURyand-Play Trunk Provisioning Protocol FPURyand-Play Trunk Network Protocols SIP (BECS) STREAM, STREA		
LED Indicators Power/Ready, Network, PSTN Line, USB, SD LED Indicators Power/Ready, Network, PSTN Line, USB, SD LCD Display 128-32 graphic LCD with DOWN 8 OK button Reset Switch Yes Voice-over-Packet Capabilities LEC with NLP Packetized Voice Protocol Unit, 128m-stall-length carrier grade Line Echo Cancellation. Dynamic Jitter Buffer, Modern detection 8 auto-switch to G,711 and John Miller Buffer, Modern detection 8 auto-switch to G,711 and John Miller Buffer, Modern detection 8 auto-switch to G,711 and John Miller Buffer, Modern detection 8 auto-switch to G,711 and John Miller Buffer, Modern detection 8 auto-switch to G,711 and John Miller Buffer, Modern detection 8 auto-switch to G,711 and John Miller Buffer, Modern detection 8 auto-switch to G,711 and John Miller Buffer, Modern detection 8 auto-switch to G,711 and John Miller Buffer, Miller B	Network Interfaces	Dual Gigabit RJ45 ports with integrated PoE Plus (IEEE 802.3at-2009)
LED Indicators Power/Ready, Network, PSTN Line, USB, SD LED Indicators Power/Ready, Network, PSTN Line, USB, SD LCD Display 128-32 graphic LCD with DOWN 8 OK button Reset Switch Yes Voice-over-Packet Capabilities LEC with NLP Packetized Voice Protocol Unit, 128m-stall-length carrier grade Line Echo Cancellation. Dynamic Jitter Buffer, Modern detection 8 auto-switch to G,711 and John Miller Buffer, Modern detection 8 auto-switch to G,711 and John Miller Buffer, Modern detection 8 auto-switch to G,711 and John Miller Buffer, Modern detection 8 auto-switch to G,711 and John Miller Buffer, Modern detection 8 auto-switch to G,711 and John Miller Buffer, Modern detection 8 auto-switch to G,711 and John Miller Buffer, Modern detection 8 auto-switch to G,711 and John Miller Buffer, Modern detection 8 auto-switch to G,711 and John Miller Buffer, Miller B	NAT Router	Yes (supports router mode and switch mode)
LCD Display Reset Switch Ves Voice-over-Packet Capabilities Idon, Dynamic Jierre Buffer, Modern detection & auto-switch to G.711 Voice and Fax Codecs Application, 1971 Alaw/L-law, G.722, G.723.1 5.3K/6.3K, G.726, G.729A/B, ILBC, GSM, AAL2-G.726-32, ADC/MC, T.38 Video Codecs QoS Layer 3 (OS, Layer 2 QOS DTMF Methods Provisioning Protocol & PIEPHTIPHTIPTS, auto-discovery & auto-provisioning of Grandstream IP endpoints via Zero-Config (DHCP Option 66 multicast SIP SUBSCRIBE mDNS), eventils between local and remote trush and the provisioning of Grandstream IP endpoints via Zero-Config (DHCP Option 66 multicast SIP SUBSCRIBE mDNS), eventils between local and remote trush and the provisioning of Grandstream IP endpoints via Zero-Config (DHCP Option 66 multicast SIP SUBSCRIBE mDNS), eventils between local and remote trush and the provision of Grandstream IP endpoints via Zero-Config (DHCP Option 66 multicast SIP SUBSCRIBE mDNS), eventils between local and remote trush and tru		
Voice-over-Packet Capabilities LEC with NLP Packetized Voice Protocol Unit, 128ms-tail-length carrier grade Line Echo Cancellation, Dynamic Jitter Buffer, Modem detection & auto-switch to G.711 Voice and Fax Codecs G.711 A-law/U-law, G.722, G.723.1 5.3k/6.3k, G.726, G.729k/B, ILBC, GSM, AAL2-G.726-32, APCM; T.38 Video Codecs H.264, H.263, H.263+ Qos Layer 3 QoS, Layer 2 QoS DTMF Methods In Audio, RFC2833, and SIP INFO Provisioning Protocol & Pleya-and-Pley Fire-HTTP/HTTP, auto-discovery & auto-provisioning of Grandstream IP endpoints via Zero-Config (DHCP Option 66 multicast SIP SUBSCRIBE mDNS), eventlist between local and remote truck Received Polya-and-Pley Disconnect Methods CIP/UDP/IP, RTP/RTCP, ICMP, ARP, DNS, DDNS, DHCP, NTP, TFTP, SSH, HTTP/HTTPS, SPP-06, SIP (RFC2661), STDN, SRTP, TLS, LDAP Disconnect Methods CIP/UDP/IP, RTP/RTCP, ICMP, ARP, DNS, DDNS, DHCP, NTP, TFTP, SSH, HTTP/HTTPS, SPP-06, SIP (RFC2661), STDN, SRTP, TLS, LDAP Dimensions UCM6202/6204: 226mm Lx, 155mm W x 34.5mm H UCM6202/6204: Unit weight 0.51kg, Package weight 0.94kg UCM6208: 44mm K. 185mm W x 44mm H Weight Wall mount & Desktop (UCM6202/6204); Rack mount & Desktop (UCM6208) Multi-Language Support English/Simplified Chinese/Traditional Chinese/Spanish/French/Portuguese/German/Russan/ Turkish, Hebrew, Arabic/Customizable Navioer promps for English, Chinese, British English, German, Spanish, Greek, French, Italian, Durch, Polish, Portuguese, Bussian, Swedish, Turkish, Hebrew, Arabic/Customizable Autosinable Navioer promps for English, Chinese, British English, User and Swedish, Polish Protocology of the United States and Protocology of the United	LED Indicators	Power/Ready, Network, PSTN Line, USB, SD
Voice-over-Packet Capabilities LEC with NLP Packetized Voice Protocol Unit, 128ms-tail-length carrier grade Line Echo Cancellation, Dynamic Jitter Buffer, Modem detection & auto-switch to G.711 Voice and Fax Codecs G.711 A-law/U-law, G.722, G.723.1 5.3k/6.3k, G.726, G.729k/B, ILBC, GSM, AAL2-G.726-32, APCM; T.38 Video Codecs H.264, H.263, H.263+ Qos Layer 3 QoS, Layer 2 QoS DTMF Methods In Audio, RFC2833, and SIP INFO Provisioning Protocol & Pleya-and-Pley Fire-HTTP/HTTP, auto-discovery & auto-provisioning of Grandstream IP endpoints via Zero-Config (DHCP Option 66 multicast SIP SUBSCRIBE mDNS), eventlist between local and remote truck Received Polya-and-Pley Disconnect Methods CIP/UDP/IP, RTP/RTCP, ICMP, ARP, DNS, DDNS, DHCP, NTP, TFTP, SSH, HTTP/HTTPS, SPP-06, SIP (RFC2661), STDN, SRTP, TLS, LDAP Disconnect Methods CIP/UDP/IP, RTP/RTCP, ICMP, ARP, DNS, DDNS, DHCP, NTP, TFTP, SSH, HTTP/HTTPS, SPP-06, SIP (RFC2661), STDN, SRTP, TLS, LDAP Dimensions UCM6202/6204: 226mm Lx, 155mm W x 34.5mm H UCM6202/6204: Unit weight 0.51kg, Package weight 0.94kg UCM6208: 44mm K. 185mm W x 44mm H Weight Wall mount & Desktop (UCM6202/6204); Rack mount & Desktop (UCM6208) Multi-Language Support English/Simplified Chinese/Traditional Chinese/Spanish/French/Portuguese/German/Russan/ Turkish, Hebrew, Arabic/Customizable Navioer promps for English, Chinese, British English, German, Spanish, Greek, French, Italian, Durch, Polish, Portuguese, Bussian, Swedish, Turkish, Hebrew, Arabic/Customizable Autosinable Navioer promps for English, Chinese, British English, User and Swedish, Polish Protocology of the United States and Protocology of the United	LCD Display	128x32 graphic LCD with DOWN & OK button
Voice and Fax Codes G711 A-law/U-law, G722, G723,15,3K/6,3K, G726, G729A/B, ILBC, GSM, AAL2-G726-32, APCAM- Q65 Layer 3 Qo5, Layer 2 Qo5 DTMF Methods In Audio, RFC2833, and SIP INFO Provisioning Protocol & TETP/HTTP/HTTP5, auto-discovery & auto-provisioning of Grandstream IP endpoints via Zero- Coning (DHC Option 66 multicast SIP SUBSCRIBE mDNS), eventilist between local and remote trunk Network Protocols ICP/JUDPI/P, RTP/RTCP, ICMP, ARP, DNS, DDNS, DHCP, NTP, TFTP, SSH, HTTP/HTTPS, SPPPOE. Disconnect Methods Call Progress Tone, Polarity Reversal, Hook Flash Timing, Loop Current Disconnect, Busy Tone Media Encryption SRTP, TLS, HTTPS, SSH Universal Power Supply Output: 12VOC, 1-5A; Input: 100 – 240VAC, 50 – 60Hz Dimensions UCM6202/6204; 226mm Lx 155mm Wx 34.5mm H UCM6202/6204; 226mm Lx 155mm Wx 34.5mm H UCM6202/6204; Unit weight: 0.5 lkg, Package weight: 0.94kg Environmental Operating: 32 – 104°F / 0 – 40°C, 10 – 90% (non-condensing); Storage: 14 – 140°F / - 10 – 60°C Mounting Wall mount & Desktop (UCM6202/6204): Rack mount & Desktop (UCM6208) English/Simplified Chinese/Traditional Chinese/Spanish/French/Portuguese/German/Russian/ Multi-Language Support Call Center Customizable Auto Attendant Up to 5 layers of IVR (Interactive Voice Response) Avaimum Call Capacity Avaimum Call Capacity Call Center Customizable Auto Attendant Up to 5 layers of IVR (Interactive Voice Response) Registered SIP devices: supports up to 800 registered SIP devices/users (for UCM6208) and 500 registered SIP devices/users (for UCM6208) and 500 registered SIP devices/users of IVR (Interactive Voice Response) Call Features C		
Video Codes H.264, H.263, H.263 H. QoS	Voice-over-Packet Capabilities	
DTMF Methods Provisioning Protocol & Plug-and-Play Provisioning Protocol & Config (DMCP Option 66 multitast SIP SUBSCRIBE mDNS), eventlist between local and remote trunk Network Protocols TCP/UDP/IP, RTP/RTCP, ICMP, ARP, DNS, DDNS, DHCP, NTP, TFTP, SSH, HTTP/HTTPS, PPPOE, SIP (RFC3261), STUN, SRTP, TLS, LDAP Disconnect Methods Call Progress Tone, Polarity Reversal, Hook Flash Timing, Loop Current Disconnect, Busy Tone Media Encryption SRTP, TLS, HTTPS, SSH Universal Power Supply UCM62026204: 226mm Lx 155mm Wx 34.5mm H UCM62026204: 226mm Lx 155mm Wx 34.5mm H UCM62026204: 226mm Lx 155mm Wx 34.5mm H UCM62026204: Unit weight 0.51kg, Package weight 0.94kg UCM6208: Unit weight 0.51kg, Package weight 3.09kg Environmental Operating: 32 - 104°F / 0 - 40°C, 10 - 90% (non-condensing); Storage: 14 - 140°F / - 10 - 60°C Mounting Wall mount & Desktop (UCM62026204); Rack mount & Desktop (UCM6208) English/Serman, Spanish, Greek, French, Italian, Dutch, Polish, Portuguese, Russian, Swedish, Turkish, Hebrew, Arabic Customizable VR/voice prompts for English, Cernas, Spanish, Greek, French, Platin, Dutch, Polish, Portuguese, Russian, Swedish, Turkish, Hebrew, Arabic Customizable anguage pack to support any other languages Call Center Polarity Reversal/Wink Call Center Polarity Rev	Voice and Fax Codecs	
Provisioning Protocol & Plug-and-Play Config (DHCP Option 66 multicast SIP SUBSCRIBE mDNS), eventilist between local and remote trunk Network Protocols Network Protocols Network Protocols Network Protocols Network Protocols SIP (REC3261), STUN, SRTP, TLS, LDAP Disconnect Methods Call Progress Tone, Polarity Reversal, Hook Flash Timing, Loop Current Disconnect, Busy Tone Media Encryption SRTP, TLS, HTTPS, SSH Universal Power Supply UCM6202/6204: 226mm L x 155mm W x 34.5mm H UCM6208: 440mm L x 185mm W x 34.5mm H UCM6208: 440mm L x 185mm W x 34.5mm H UCM6208: 440mm L x 185mm W x 34.5mm H UCM6208: 401 unit weight 0.51kg, Package weight 0.94kg UCM6208: Unit weight 0.5kg, Package weight 0.94kg UCM6208: Unit weight 0.94kg UCM6208	Video Codecs	H.264, H.263, H263+
Provisioning Protocol & Plug-and-Play Plug-and-Play Refugand-Play Refugand-Play Network Protocols SIC/PUDPIP, RTP/RTCP, ICMP, ARP, DNS, DNS, DNS, DHCP, NTP, TFTP, SSH, HTTP/HTTPS, PPDE, SIP (RFC3261), STUN, SRTP, TLS, LDAP Disconnect Methods Call Progress Tone, Polarity Reversal, Hook Flash Timing, Loop Current Disconnect, Busy Tone Media Encryption SRTP, TLS, HTTPS, SSH Universal Power Supply Output: 12VDC, 1.5A; Input: 100 ~ 240VAC, 50 ~ 60Hz Dimensions UCM6202/6204: 226mm Lx 155mm Wx 34.5mm H UCM6208: 440mm Lx 185mm Wx 34.5mm H UCM6208: 440mm Lx 185mm Wx 44mm H Weight UCM6202/6204: Unit weight 0.51kg, Package weight 0.94kg UCM6208: Unit weight 0.51kg, Package weight 3.09kg Environmental Operating: 32 ~ 104°F / 0 ~ 40°C, 10 ~ 90% (non-condensing); Storage: 14 ~ 140°F / -10 ~ 60°C Mounting Wall mount & Desktop (UCM6202/6204); Rack mount & Desktop (UCM6208) English/Simplified Chinese/Traditional Chinese/Spanish/French/Portuguese/German/Russian/ Islainn/Polish/Czech for Web U; Customizable Invalue prompts for English, Chinese, British English, German, Spanish, Greek, French, Italian, Dutch, Polish, Portuguese, Russian, Swedish, Turkish, Hebrew, Arabic; Customizable lauguage pack to support any other languages Caller ID Bellcore/Telcordia, ETSI-FSK, ETSI-DTMF, SIN 227 - BT Polarity Reversal/Wink Yes, with enable/disable option upon call establishment and termination Call Center Multiple configurable call queues, automatic call distribution (ACD) based on agent skills/availability/busy level, in-queue announcement Customizable Auto Attendant Up to 5 Jayers of IVR (interactive Voice Response) - Registered SIP devices: supports up to 800 registered SIP devices/users (for UCM6202), 45 (UCM6204), or 100 (UCM6208), or 66% performance i calls are SRTP encrypted Conference Bridges Call Features Call Featu	QoS	Layer 3 QoS, Layer 2 QoS
Plug-and-Play Network Protocols TCP/UDP/IP, RTP/RTCP, ICMP, ARP, DNS, DDNS, DHCP, NTP, TFIP, SSH, HTTP/HTTPS, PPPOE, SIP, (RFC3261), STUN, SRTP, TLS, LDAP Disconnect Methods Call Progress Tone, Polarity Reversal, Hook Flash Timing, Loop Current Disconnect, Busy Tone Media Encryption SRTP, TLS, HTTPS, SSH Universal Power Supply Output: 12VDC, 1.5A; Input: 100 – 240VAC, 50 – 60Hz Dimensions UCM6202/6204: 226mm L x 155mm W x 34.5mm H UCM6208: 440mm L x 185mm W x 34.5mm H UCM6208: 440mm L x 185mm W x 44mm H Weight UCM6208: 440mm L x 185mm W x 44mm H UCM6208: 440mm L x 185mm W x 44mm H Weight UCM6208: 440mm L x 185mm W x 44mm H Weight UCM6208: 440mm L x 185mm W x 44mm H Weight UCM6208: 440mm L x 185mm W x 44mm H Weight UCM6204: 440mm L x 185mm W x 44mm H Weight UCM6204: 440mm L x 185mm W x 44mm H Weight UCM6204: 440mm L x 185mm W x 44mm H Weight UCM6204: 440mm L x 185mm W x 44mm H Weight UCM6204: 440mm L x 185mm W x 44mm H Weight UCM6204: 440mm L x 185mm W x 44mm H Weight UCM6204: 440mm L x 185mm W x 44mm H Weight UCM6204: 440mm L x 185mm W x 44mm H Weight UCM6204: 440mm L x 185mm W x 44mm H Weight UCM6204: 440mm L x 185mm W x 44mm H Weight UCM6204: 440mm L x 185mm W x 44mm H Weight UCM6204: 440mm L x 185mm W x 44mm H Weight UCM6204: 440mm L x 185mm W x 44mm H Weight UCM6204: 440mm L x 185mm W x 44mm H Weight UCM6204: 440mm L x 185mm W x 44mm H Weight UCM6204: 440mm L x 185mm W x 44mm H Weight UCM6208: 440mm L x 185mm W x 44mm H Weight Caller ID Bellcore/Telcordia, ETSI-FSK, ETSI-DTMF, SIN 227 - BT Polarity Reversal/Wink Yes, with enable/disable option upon call establishment and termination Call Center Customizable Auto Attendant Up to 5 layers of NR (Interactive Voice Response) -Registered SIP devices' users (for UCM6204) or 100 (UCM6204), or 100 (UCM6208) and 500 registered SIP devices'/ users (for UCM6208) and 500 registered SIP devices'/ users (for UCM6208) and 500 registered SIP devices'/ users (for UCM6208) and 500 registered SIP devices'/ users	DTMF Methods	In Audio, RFC2833, and SIP INFO
Disconnect Methods Call Progress Tone, Polarity Reversal, Hook Flash Timing, Loop Current Disconnect, Busy Tone Media Encryption SRTP, TLS, HTTPS, SSH Universal Power Supply Output: 12VDC, 1.5A; Input: 100 – 240VAC, 50 – 60Hz Dimensions UCM6202/6204: 226mm Lx 155mm W x 34.5mm H UCM6208: 440mm L x 185mm W x 44mm H Weight UCM6208: 440mm Lx 185mm W x 44mm H Weight UCM6208: Unit weight 0.51kg, Package weight 0.94kg UCM6208: Unit weight 0.51kg, Package weight 0.94kg UCM6208: Unit weight 2.23kg, Package weight 3.09kg Environmental Operating: 32 ~ 104°F / 0 ~ 40°C, 10 ~ 90% (non-condensing); Storage: 14 ~ 140°F / -10 ~ 60°C Mounting Wall mount & Desktop (UCM6202/6204); Rack mount & Desktop (UCM6208) English/Simplified Chinese/Traditional Chinese/Spanish/French/Portuguese/German/Russian/ Italian/Polish/Czech for Web Uj; Customizable INFAvoice prompts for English, Chinese, British English/Simplified Chinese/Traditional Chinese/Spanish/French/Portuguese, Russian, Swedish, Turkish, Hebrew, Arabic; Customizable language pack to support any other languages Caller ID Bellcore/Telcordia, ETSI-FSK, ETSI-DTMF, SIN 227 ~ BT Polarity Reversal/Wink Call Center Awith enable/disable option upon call establishment and termination Multiple configurable call queues, automatic call distribution (ACD) based on agent skills/avai- lability/busy level, in-queue announcement Customizable Auto Attendant Up to 5 layers of IVR (Interactive Voice Response) -Registered SIP devices: supports up to 800 registered SIP devices/users (for UCM6202/6204) or 26 (UCM6202), 45 (UCM6204), or 100 (UCM6208), or 66% performance if calls are SRTP encrypted Conference Bridges Call Features Call Features Call park, call forward, call transfer, DND, ring/hunt group, paging/intercom etc. FCC: Part 15 (CFR 47) Class B, Part 68 CC: ENS5022 Class B, ASNZS CISPR 24, ASNZS 60950, AS/ACIF 5002		Config (DHCP Option 66 multicast SIP SUBSCRIBE mDNS), eventlist between local and remote
Media Encryption SRTP, TLS, HTTPS, SSH Universal Power Supply Output: 12VDC, 1.5A; Input: 100 ~ 240VAC, 50 ~ 60Hz Dimensions Weight CW6202/6204: 226mm L x 155mm W x 34.5mm H UCM6208: 440mm L x 185mm W x 44mm H Weight Weight CW6202/6204: Unit weight 0.51kg, Package weight 0.94kg UCM6208: Unit weight 0.51kg, Package weight 0.94kg UCM6208: Unit weight 0.51kg, Package weight 3.09kg Environmental Operating: 32 ~ 104°F / 0 ~ 40°C, 10 ~ 90% (non-condensing); Storage: 14 ~ 140°F / -10 ~ 60°C Mounting Wall mount & Desktop (UCM6202/6204): Rack mount & Desktop (UCM6208) English/Simplified Chinese/Traditional Chinese/Spanish/French/Portuguese/German/Russian/ Inlian/Polish/Czech for Web Uj: Customizable IVR/voice prompts for English, Chinese, British English, German, Spanish, Greek, French, Italian, Dutch, Polish, Portuguese, Russian, Swedish, Turkish, Hebrew, Arabic; Customizable Ianguage pack to support any other languages Caller ID Bellcore/Telcordia, ETSI-FSK, ETSI-DTMF, SIN 227 ~ BT Polarity Reversal/Wink Yes, with enable/disable option upon call establishment and termination Multiple configurable call queues, automatic call distribution (ACD) based on agent skills/avaiability/busy level, in-queue announcement Customizable Auto Attendant Up to 5 layers of IVR (Interactive Voice Response) Registered SIP devices/users (for UCM6202/6204) -Concurrent SIP calls: Up to 30 (UCM6202), 45 (UCM6204), or 100 (UCM6208), or 66% performance if calls are SRTP encrypted Up to 3 (UCM6202/6204) or 6 (UCM6202), 45 (UCM6204), or 100 (UCM6208), or 66% performance if calls are SRTP encrypted Up to 3 (UCM6202/6204) or 32 (UCM6208) password-protected conference bridges allowing up to 25 (UCM6202/6204) or 32 (UCM6208) simultaneous PSTN or IP participants Call Features	Network Protocols	
Universal Power Supply Output: 12VDC, 1.5A; Input: 100 ~ 240VAC, 50 ~ 60Hz	Disconnect Methods	Call Progress Tone, Polarity Reversal, Hook Flash Timing, Loop Current Disconnect, Busy Tone
Dimensions UCM6202/6204: 226mm L x 185mm W x 34.5mm H UCM6208: 440mm L x 185mm W x 44mm H UCM6208: 440mm L x 185mm W x 44mm H UCM6202/6204: Unit weight 0.51kg, Package weight 0.94kg UCM6208: Unit weight 2.23kg, Package weight 3.09kg Environmental Operating: 32 ~ 104°F / 0 ~ 40°C, 10 ~ 90% (non-condensing); Storage: 14 ~ 140°F / -10 ~ 60°C Mounting Wall mount & Desktop (UCM6202/6204); Rack mount & Desktop (UCM6208) English/Simplified Chinese/Traditional Chinese/Spanish/French/Portuguese/German/Russian/ Italian/Polish/Czech for Web Uj; Customizable IVR/voice prompts for English, Chinese, British English, German, Spanish, Greek, French, Italian, Dutch, Polish, Portuguese, Russian, Swedish, Turkish, Hebrew, Arabic; Customizable language pack to support any other languages Caller ID Bellcore/Telcordia, ETSI-FSK, ETSI-DTMF, SIN 227 ~ BT Polarity Reversal/Wink Yes, with enable/disable option upon call establishment and termination Multiple configurable call queues, automatic call distribution (ACD) based on agent skills/availability/busy level, in-queue announcement Customizable Auto Attendant Up to 5 layers of IVR (Interactive Voice Response) -Registered SIP devices: supports up to 800 registered SIP devices/users (for UCM6208) and 500 registered SIP devices/users (for UCM6202/6204) -Concurrent SIP calls: Up to 30 (UCM6202), 45 (UCM6204), or 100 (UCM6208), or 66% performance if calls are SRTP encrypted Up to 3 (UCM6202/6204) or 32 (UCM6208) password-protected conference bridges allowing up to 25 (UCM6202/6204) or 32 (UCM6208) simultaneous PSTN or IP participants Call Features Call park, call forward, call transfer, DND, ring/hunt group, paging/intercom etc. Compliance Compliance Compliance Compliance	Media Encryption	SRTP, TLS, HTTPS, SSH
Weight Weight Weight UCM6208: 440mm L x 185mm W x 44mm H UCM6202/6204: Unit weight 0.51kg, Package weight 0.94kg UCM6208: Unit weight 0.51kg, Package weight 0.94kg UCM6208: Unit weight 2.23kg, Package weight 3.09kg Environmental Operating: 32 ~ 104°F / 0 ~ 40°C, 10 ~ 90% (non-condensing); Storage: 14 ~ 140°F / -10 ~ 60°C Mounting Wall mount & Desktop (UCM6202/6204); Rack mount & Desktop (UCM6208) English/Simplified Chinese/Traditional Chinese/Spanish/French/Portuguese/German/Russian/ Italian/Polish/Czech for Web U!; Customizable INR/voice prompts for English, Chinese, British English, German, Spanish, Greek, French, Italian, Dutch, Polish, Portuguese, Russian, Swedish, Turkish, Hebrew, Arabic; Customizable language pack to support any other languages Caller ID Bellcore/Telcordia, ETSI-FSK, ETSI-DTMF, SIN 227 – BT Polarity Reversal/Wink Yes, with enable/disable option upon call establishment and termination Multiple configurable call queues, automatic call distribution (ACD) based on agent skills/availability/busy level, in-queue announcement Up to 5 layers of IVR (Interactive Voice Response) Registered SIP devices: supports up to 800 registered SIP devices/users (for UCM6202/6204) -Concurrent SIP calls: Up to 30 (UCM6202), 45 (UCM6204), or 100 (UCM6208), or 66% performance if calls are SRTP encrypted Conference Bridges Call Features Call Features Call park, call forward, call transfer, DND, ring/hunt group, paging/intercom etc. FCC: Part 15 (CER 47) Class B, Part 68 CE: EN55022 Class B, EN55024, EN61000-3-2, EN61000-3-3, EN60950-1, TBR21, RoHS A-TICK: AS/NZS CISPR 22 class B, AS/NZS CISPR 24, AS/NZS 60950, AS/ACIF S002	Universal Power Supply	Output: 12VDC, 1.5A; Input: 100 ~ 240VAC, 50 ~ 60Hz
Environmental Operating: 32 ~ 104°F / 0 ~ 40°C, 10 ~ 90% (non-condensing); Storage: 14 ~ 140°F / -10 ~ 60°C Mounting Wall mount & Desktop (UCM6202/6204); Rack mount & Desktop (UCM6208) English/Simplified Chinese/Traditional Chinese/Spanish/French/Portuguese/German/Russian/ Italian/Polish/Czech for Web UI; Customizable IVR/voice prompts for English, Chinese, British English, German, Spanish, Greek, French, Italian, Dutch, Polish, Portuguese, Russian, Swedish, Turkish, Hebrew, Arabic; Customizable language pack to support any other languages Caller ID Bellcore/Telcordia, ETSI-FSK, ETSI-DTMF, SIN 227 – BT Polarity Reversal/Wink Yes, with enable/disable option upon call establishment and termination Call Center Customizable Auto Attendant Up to 5 layers of IVR (Interactive Voice Response) Maximum Call Capacity Conference Bridges Conference Bridges Call Features Call park, call forward, call transfer, DND, ring/hunt group, paging/intercom etc. FCC: Part 15 (CFR 47) Class B, Part 68 CE: EN55022 Class B, EN55024, EN61000-3-2, EN61000-3-3, EN60950-1, TBR21, RoHS A-TICK: AS/NZS CISPR 22 Class B, AS/NZS CISPR 24, AS/NZS 60950, AS/ACIF 5002	Dimensions	
Mounting Wall mount & Desktop (UCM6202/6204); Rack mount & Desktop (UCM6208) English/Simplified Chinese/Traditional Chinese/Spanish/French/Portuguese/German/Russian/ Italian/Polish/Czech for Web UI; Customizable IVR/voice prompts for English, Chinese, British English, German, Spanish, Greek, French, Italian, Dutch, Polish, Portuguese, Russian, Swedish, Turkish, Hebrew, Arabic; Customizable language pack to support any other languages Caller ID Bellcore/Telcordia, ETSI-FSK, ETSI-DTMF, SIN 227 – BT Polarity Reversal/Wink Yes, with enable/disable option upon call establishment and termination Call Center Multiple configurable call queues, automatic call distribution (ACD) based on agent skills/availability/busy level, in-queue announcement Customizable Auto Attendant Up to 5 layers of IVR (Interactive Voice Response) - Registered SIP devices: supports up to 800 registered SIP devices/users (for UCM6208) and 500 registered SIP devices/users (for UCM6202/6204) - Concurrent SIP calls: Up to 30 (UCM6202), 45 (UCM6204), or 100 (UCM6208), or 66% performance if calls are SRTP encrypted Conference Bridges Call Features Call park, call forward, call transfer, DND, ring/hunt group, paging/intercom etc. Compliance FCC: Part 15 (CFR 47) Class B, Part 68 CE: EN55022 Class B, EN55024, EN61000-3-2, EN61000-3-3, EN60950-1, TBR21, RoHS A-TICK: AS/NZS CISPR 22 Class B, AS/NZS CISPR 24, AS/NZS 60950, AS/ACIF 5002	Weight	UCM6202/6204: Unit weight 0.51kg, Package weight 0.94kg UCM6208: Unit weight 2.23kg, Package weight 3.09kg
Multi-Language Support English/Simplified Chinese/Traditional Chinese/Spanish/French/Portuguese/German/Russian/ Italian/Polish/Czech for Web UI; Customizable IVR/voice prompts for English, Chinese, British English, German, Spanish, Greek, French, Italian, Dutch, Polish, Portuguese, Russian, Swedish, Turkish, Hebrew, Arabic; Customizable language pack to support any other languages Caller ID Bellcore/Telcordia, ETSI-FSK, ETSI-DTMF, SIN 227 – BT Polarity Reversal/Wink Yes, with enable/disable option upon call establishment and termination Call Center Multiple configurable call queues, automatic call distribution (ACD) based on agent skills/availability/busy level, in-queue announcement Customizable Auto Attendant Up to 5 layers of IVR (Interactive Voice Response) -Registered SIP devices: supports up to 800 registered SIP devices/users (for UCM6208) and 500 registered SIP devices/users (for UCM6202/6204) -Concurrent SIP calls: Up to 30 (UCM6202), 45 (UCM6204), or 100 (UCM6208), or 66% performance if calls are SRTP encrypted Conference Bridges Call Features Call park, call forward, call transfer, DND, ring/hunt group, paging/intercom etc. Compliance Compliance FCC: Part 15 (CFR 47) Class B, Part 68 CE: EN55022 Class B, EN55024, EN61000-3-2, EN61000-3-3, EN60950-1, TBR21, RoHS A-TICK: AS/NZS CISPR 22 Class B, AS/NZS CISPR 24, AS/NZS 60950, AS/ACIF 5002	Environmental	Operating: $32 \sim 104$ °F / $0 \sim 40$ °C, $10 \sim 90$ % (non-condensing); Storage: $14 \sim 140$ °F / $-10 \sim 60$ °C
Italian/Polish/Czech for Web UI; Customizable IVR/voice prompts for English, Chinese, British English, German, Spanish, Greek, French, Italian, Dutch, Polish, Portuguese, Russian, Swedish, Turkish, Hebrew, Arabic; Customizable language pack to support any other languages Caller ID Bellcore/Telcordia, ETSI-FSK, ETSI-DTMF, SIN 227 – BT	Mounting	Wall mount & Desktop (UCM6202/6204); Rack mount & Desktop (UCM6208)
Polarity Reversal/Wink Call Center Multiple configurable call queues, automatic call distribution (ACD) based on agent skills/availability/busy level, in-queue announcement Customizable Auto Attendant Up to 5 layers of IVR (Interactive Voice Response) -Registered SIP devices: supports up to 800 registered SIP devices/users (for UCM6208) and 500 registered SIP devices/users (for UCM6202/6204) -Concurrent SIP calls: Up to 30 (UCM6202), 45 (UCM6204), or 100 (UCM6208), or 66% performance if calls are SRTP encrypted Conference Bridges Call Features Call park, call forward, call transfer, DND, ring/hunt group, paging/intercom etc. FCC: Part 15 (CFR 47) Class B, Part 68 CE: EN55022 Class B, EN55024, EN61000-3-2, EN61000-3-3, EN60950-1, TBR21, ROHS A-TICK: AS/NZS CISPR 22 Class B, AS/NZS CISPR 24, AS/NZS 60950, AS/ACIF S002	Multi-Language Support	Italian/Polish/Czech for Web UI; Customizable IVR/voice prompts for English, Chinese, British English, German, Spanish, Greek, French, Italian, Dutch, Polish, Portuguese, Russian, Swedish,
Customizable Auto Attendant Up to 5 layers of IVR (Interactive Voice Response) -Registered SIP devices: supports up to 800 registered SIP devices/users (for UCM6208) and 500 registered SIP devices/users (for UCM6202/6204) -Concurrent SIP calls: Up to 30 (UCM6202), 45 (UCM6204), or 100 (UCM6208), or 66% performance if calls are SRTP encrypted Conference Bridges Call Features Call park, call forward, call transfer, DND, ring/hunt group, paging/intercom etc. FCC: Part 15 (CFR 47) Class B, Part 68 CE: EN55022 Class B, EN55024, EN61000-3-2, EN61000-3-3, EN60950-1, TBR21, RoHS A-TICK: AS/NZS CISPR 22 Class B, AS/NZS CISPR 24, AS/NZS 60950, AS/ACIF S002	Caller ID	Bellcore/Telcordia, ETSI-FSK, ETSI-DTMF, SIN 227 – BT
Customizable Auto Attendant Customizable Auto Attendant Up to 5 layers of IVR (Interactive Voice Response) Registered SIP devices: supports up to 800 registered SIP devices/users (for UCM6208) and 500 registered SIP devices/users (for UCM6202/6204) -Concurrent SIP calls: Up to 30 (UCM6202), 45 (UCM6204), or 100 (UCM6208), or 66% performance if calls are SRTP encrypted Conference Bridges Call Features Call Features Call park, call forward, call transfer, DND, ring/hunt group, paging/intercom etc. Compliance Compliance Multiple configurable call queues, automatic call distribution (ACD) based on agent skills/available in queues, automatic call distribution (ACD) based on agent skills/available in queues, automatic call distribution (ACD) based on agent skills/available in queues, automatic call distribution (ACD) based on agent skills/available in queues, automatic call distribution (ACD) based on agent skills/available in queues, automatic call distribution (ACD) based on agent skills/available in queues, automatic call distribution (ACD) based on agent skills/available in queues, automatic call distribution (ACD) based on agent skills/available in queues, automatic call distribution (ACD) based on agent skills/available in queues, automatic call distribution (ACD) based on agent skills/available in queues, automatic statement in queues automatic statement in automatic state	Polarity Reversal/Wink	
-Registered SIP devices: supports up to 800 registered SIP devices/users (for UCM6208) and 500 registered SIP devices/users (for UCM6202/6204) -Concurrent SIP calls: Up to 30 (UCM6202), 45 (UCM6204), or 100 (UCM6208), or 66% performance if calls are SRTP encrypted Conference Bridges Up to 3 (UCM6202/6204) or 6 (UCM6208) password-protected conference bridges allowing up to 25 (UCM6202/6204) or 32 (UCM6208) simultaneous PSTN or IP participants Call Features Call park, call forward, call transfer, DND, ring/hunt group, paging/intercom etc. FCC: Part 15 (CFR 47) Class B, Part 68 CE: EN55022 Class B, EN55024, EN61000-3-2, EN61000-3-3, EN60950-1, TBR21, RoHS A-TICK: AS/NZS CISPR 22 Class B, AS/NZS CISPR 24, AS/NZS 60950, AS/ACIF S002	Call Center	Multiple configurable call queues, automatic call distribution (ACD) based on agent skills/avai-
-Registered SIP devices: supports up to 800 registered SIP devices/users (for UCM6208) and 500 registered SIP devices/users (for UCM6202/6204) -Concurrent SIP calls: Up to 30 (UCM6202), 45 (UCM6204), or 100 (UCM6208), or 66% performance if calls are SRTP encrypted Conference Bridges Up to 3 (UCM6202/6204) or 6 (UCM6208) password-protected conference bridges allowing up to 25 (UCM6202/6204) or 32 (UCM6208) simultaneous PSTN or IP participants Call Features Call park, call forward, call transfer, DND, ring/hunt group, paging/intercom etc. FCC: Part 15 (CFR 47) Class B, Part 68 CE: EN55022 Class B, EN55024, EN61000-3-2, EN61000-3-3, EN60950-1, TBR21, RoHS A-TICK: AS/NZS CISPR 22 Class B, AS/NZS CISPR 24, AS/NZS 60950, AS/ACIF S002	Customizable Auto Attendant	Up to 5 layers of IVR (Interactive Voice Response)
Conference Bridges to 25 (UCM6202/6204) or 32 (UCM6208) simultaneous PSTN or IP participants Call Features Call park, call forward, call transfer, DND, ring/hunt group, paging/intercom etc. FCC: Part 15 (CFR 47) Class B, Part 68 CE: EN55022 Class B, EN55024, EN61000-3-2, EN61000-3-3, EN60950-1, TBR21, RoHS A-TICK: AS/NZS CISPR 22 Class B, AS/NZS CISPR 24, AS/NZS 60950, AS/ACIF S002		-Registered SIP devices: supports up to 800 registered SIP devices/users (for UCM6208) and 500 registered SIP devices/users (for UCM6202/6204) -Concurrent SIP calls: Up to 30 (UCM6202), 45 (UCM6204), or 100 (UCM6208), or 66%
FCC: Part 15 (CFR 47) Class B, Part 68 CE: EN55022 Class B, EN55024, EN61000-3-2, EN61000-3-3, EN60950-1, TBR21, RoHS A-TICK: AS/NZS CISPR 22 Class B, AS/NZS CISPR 24, AS/NZS 60950, AS/ACIF S002	Conference Bridges	
CE: EN55022 Class B, EN55024, EN61000-3-2, EN61000-3-3, EN60950-1, TBR21, RoHS A-TICK: AS/NZS CISPR 22 Class B, AS/NZS CISPR 24, AS/NZS 60950, AS/ACIF S002	Call Features	Call park, call forward, call transfer, DND, ring/hunt group, paging/intercom etc.
	Compliance	CE: EN55022 Class B, EN55024, EN61000-3-2, EN61000-3-3, EN60950-1, TBR21, RoHS A-TICK: AS/NZS CISPR 22 Class B, AS/NZS CISPR 24, AS/NZS 60950, AS/ACIF S002



