

4-line Carrier-Grade IP Phone GRP2614

The GRP2614 is a 4-line carrier-grade IP phone designed with zero-touch provisioning for mass deployment and easy management. It features a sleek design and a suite of next-generation features including dual LCD screens with 40 virtual multi-purpose keys (VPKs), integrated WiFi, Bluetooth support, dual Gigabit ports and more. The GRP series includes carrier-grade security features to provide enterprise-level security, including secure boot, dual firmware images and encrypted data storage. For cloud provisioning and centralized management, the GRP2614 is supported by Grandstream's Device Management System (GDMS), which provides a centralized interface to configure, provision, manage and monitor deployments of Grandstream endpoints. Built for the needs of busy desktop workers and designed for easy deployment by enterprises, service providers and other high-volume markets, the GRP2614 offers an easy-to-use and easy-to-deploy voice platform.



HD audio, handset and speakerphone with support for wide-band audio



4 line keys with up to 4 SIP accounts, 8MPK extension keys with dual-color LED with 2 Left/Right keys



Enterprise-level protection including secure boot, dual firmware images, and encrypted data storage



Integrated dual-band 802.11 a/b/g/n/ac WiFi



Dual switched auto-sensing 10/100/1000 Mbps Gigabit Ethernet ports with integrated PoE



Dual LCD screens with digital BLF keys



Integrated Bluetooth

Protocols/Standards SNAPTR, DHCP, PPPOE, TENLET, TFTP, NTP, STUN, SIMPLE, LLDP, LDAP, TR-069, 3013, TLS, SSTP, IPV6 Network Interfaces Bluetooth Wi-Fi Yes, integrated Wi-Fi Yes, integrated dual-band WiFi 802.11 a/b/g/n/ac (2.4Ghz & 5Ghz) Graphic Display J. 8 inch (320x240) TFT color LCD, 24 inch (320x240) additional screen Voice Codecs and Capabilities Support for G7.29A/B, G.711µ/a-law, G.726, G.722(wide-band),G723,ILBC, OPUS, in band and out-of-band DTM/Fin audio, RFC2833, Bir INFO) Hold, transfer, forward, 3-way conference, call park, call pickup, shared-call-appearance(SCA)/bridged-line-appearance(BLA), downloadable phonebook(ML, LDAP, up to 2000 items), call waiting, call loglup to 2000 records), XML customization of screen, off-hook auto dial, auto answer, click-to-dial, flexible dial plan, hot-desking, personalized music ringtones and music on hold, server redundancy and fall-over HD Audio Yes, HD handset and speakerphone with support for wideband audio Extension Module No 4 line keys with up to 4 SIP accounts, 8M/K extension keys with dual-calor LED with 2 Leff/light keys, 4 XML programmable context sensitive softkeys, 5 navigation/menu keys, 11 dedicated function keys for/MESSAGE(with LBD indicator), phonebook, transfer, conference, hold, headset, mute, sensitive softkeys, 5 navigation/menu keys, 11 dedicated function keys for/MESSAGE(with LBD indicator), phonebook, transfer, conference, hold, headset, mute, sensitive softkeys, 5 navigation/menu keys, 11 dedicated function keys for/MESSAGE(with LBD indicator), phonebook, transfer, conference, hold, headset, mute, sensitive softkeys, 5 navigation/menu keys, 11 dedicated function keys for/MESSAGE(with LBD indicator), phonebook, transfer, conference, hold, headset, mute, sensitive softkeys, 5 navigation/menu keys, 11 dedicated function keys for/MESSAGE(with LBD indicator), phonebook, transfer, conference, hold, headset, mute sensitive softkeys for hold in the sensitive sensitive sensitive sensitive sensitive sensitive sensitive sensitive sensitive sens		
Bluetooth Yes, Integrated WiFi Yes, Integrated dual-band WiFi 802.11 a/b/g/n/ac (2.46hz & 56hz) Graphic Display 2.8 inch (320x240) TFT color LCD, 2.4 inch (320x240) additional screen Voice Codecs and Capabilities Support for G7.29A/B, G.711µ/a-law, G.726, G.722(wide-band),G723,iLBC, OPUS, ir band and out-of-band DTMF(in audio, RFC2833, SIP INFO) Hold, transfer, forward, 3-way conference, call park, call pickup, shared-call-appearance(SCA/bridged-line-appearance(GLA), downloadable phonebook(XML, LDRP, up to 2000 items), call waiting, call logiup to 2000 records), XML construction of screen, of-fhood auto dial, auto answer, click-to-dial, flexible dial planoid-desking, personalized music ringtones and music on hold, server redundancy and all-over HD Audio Yes, HD handset and speakerphone with support for wideband audio Extension Module No 4 line keys with up to 4 SIP accounts, 8MPK extension keys with dual-color LED with 2 Letr/Right keys, 4 XML programmable context sensitive strickys, 5 navigation/menu keys, 11 dedicated function keys for MESSAGE(with LED indicator), phonebook, transfer, conference, hold, headset, mute, send/redial speakerphone, vol-t, vol-QoS Layer 2 QoS (802.10, 802.1P) and Layer 3 (ToS, Diffserv, MPLS) QoS Layer 2 QoS (802.10, 802.1P) and Layer 3 (ToS, Diffserv, MPLS) QoS Auxiliary Ports RJ9 headset Jack (allowing EHS with Plantronics headsets) User and administrator level passwords, MD5 and MD5-sess based authentication Security 256-bit AES encrypted configuration file, SRTP, TLS, 802.1x media access control, secure boot Firmware upgrade via FTP/TFT / HTTP / HTTP S, mass provisioning using GDMS/T Go9 or AES encrypted XML configuration file, SRTP, TLS, 802.1x media access control, secure boot Firmware upgrade via FTP/TFT / HTTP / HTTP S, mass provisioning using GDMS/T Go9 or AES encrypted XML configuration file Universal power adapter included - Input:100-240Y; Output: +12VDC, 1A; Integrated Power-over-Ethernet(802.3ah), Max power consumption 3.5W(power adapter) or AW(PQ6) Power & Gr	Protocols/Standards	SIP RFC3261, TCP/IP/UDP, RTP/RTCP, HTTP/HTTPS, ARP, ICMP, DNS(A record, SRV, NAPTR), DHCP, PPPoE, TELNET, TFTP, NTP, STUN, SIMPLE, LLDP, LDAP, TR-069, 802.1x, TLS, SRTP, IPV6
Wi-Fi Yes, integrated dual-band WiFi 802.11 a/b/g/n/ac (2.4Ghz & 5Ghz) Graphic Display 2.8 inch (320x240) TFT color LCD,2.4 inch (320x240) additional screen Voice Codecs and Capabilities Support for G7.29A/B, G.711µ/a-law, G.726, G.722(wide-band),G723,iLBC, OPUS, ir band and out-of-band DTMF(in audio, RFC2833, Pil NFO) Hold, transfer, forward, 3-way conference, call park, call pickup, shared-call-appearance(SICA)/bridged-line-appearance(SIA), downloadable phonebook(XML, LDAP, up to 2000 items), call waiting, call logicup to 2000 records), XML LDAP, up to 2000 items), call waiting, call logicup to 2000 records), XML LDAP, up to 2000 items), call waiting, call logicup to 2000 records), XML LDAP, up to 2000 items), call waiting, call logicup to 2000 records), XML LDAP, up to 2000 items), call waiting, call logicup to 2000 records), XML LDAP, up to 2000 items), call waiting, call logicup to 2000 records), XML LDAP, up to 2000 items), call waiting, call logicup to 2000 records), XML LDAP, up to 2000 items), call waiting, call logicup to 2000 records), XML LDAP, up to 2000 items), call waiting, call logicup to 2000 records), XML LDAP, up to 2000 items), call waiting, call logicup to 2000 records), XML LDAP, up to 2000 items), call waiting, call logicup to 2000 records), XML LDAP, up to 2000 items), call waiting, call logicup to 2000 records), XML LDAP, up to 2000 items), call waiting, call logicup to 2000 records), XML LDAP, up to 2000 items), call waiting, call logicup to 2000 records), XML LDAP, up to 2000 items), call waiting, call logicup to 2000 records), XML LDAP, up to 2000 items), call waiting, call logicup to 2000 records), XML LDAP, up to 2000 items), call waiting, call logicup to 2000 records), xML LDAP, up to 2000 items), call waiting, call logicup to 2000 records), xML LDAP, up to 2000 items), call waiting, call logicup to 2000 records), xML LDAP, up to 2000 items), call logicup to 2000 records), xML LDAP, up t	Network Interfaces	
Voice Codecs and Capabilities Support for G7.29A/B, G.711µ/a-law, G.726, G.722(wide-band),G723,iLBC, OPUS, ir band and out-of-band DTIMF(in audio, RFC2833, ISP INFO) Hold, transfer, forward, 3-way conference, call park, call pickup, shared-call-appearance(SCA)/bridged-line-appearance(BLA), downloadable phonebook(XML, LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML LDAP, up to 2000 items), call waiting, call log(up to 2000 records), xML LDAP, up to 2000 items), call waiting, call log(up to 2000 records), xML LDAP, up to 2000 items), call waiting, call log(up to 2000 records), xML LDAP, up to 2000 items), call waiting, call log(up to 2000 records), xML LDAP, up to 2000 items), call log(up to 2000 records), xML LDAP, up to 2000 items), call waiting, each grade and procent log(up to 2000 records), xML LDAP, up to 2000 items), call log(up to 2000 records), xML LDAP, up to 2000 items), call log(up to 2000 records), xML LDAP, up to 2000 records), call log(up to 2000 records), xML LDAP, up to 2000 records), call log(up to 2000 records), xML LDAP, up to 2000 recor	Bluetooth	Yes, integrated
Voice Codecs and Capabilities Support for G7.29A/B, G.711µ/a-law, G.726, G.722(wide-band),G723,iLBC, OPUS, in band and out-of-band DTMF(in audio, RFC2833, SIP INFO) Hold, transfer, forward, 3-way conference, call park, call pickup, shared-call-appearance(SCA)/bridged-line-appearance(BLA), downloadable phonebook(ML, LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML customization of screen, off-hook auto dial, auto answer, click-to-dial, flexible dial plan, hot-desking, personalized music ringtones and music on hold, server redundancy and fail-over HD Audio Yes, HD handset and speakerphone with support for wideband audio Extension Module No 4 line keys with up to 4 SIP accounts, 8MPK extension keys with dual-color LED wife 12 Left/Right keys, 4 XML programmable context sensitive softkeys, 5 navigation/menu keys, 11 declicated function keys for:MESSAGE(with LED indicator), phonebook, transfer, conference, hold, headset, mute, send/redial speakerphone, vol+, vol- LED indicator), phonebook, transfer, conference, hold, headset, mute, send/redial speakerphone, vol+, vol- Leger 2 Qos (802.10, 802.1P) and Layer 3 (ToS, DiffServ, MPLS) Qos Auxiliary Ports Security Security Security Security Security German, Italian, French, Spanish, Portuguese, Russian, Croatian, Chinese, Korean, Japanese and more Upgrade/Provisioning Firmware upgrade via FTP/TFTP / HTTP / HTTPS, mass provisioning using GDMS/T 669 or AES encrypted XML configuration file, SRTP, TLS, 802.1x media access control, secure boot Temperature and Humidity Power & Green Energy Efficiency GRP2614 phone, handset with cord, phone stand, 12V power adapter, network cable, Quick Installation Guide, GPL license Physical Unit weight: 950g; Package weight: 1460g Unit weight: 950g; Package weight: 1460g CE: EN 55032; EN 55035; EN 61000-3-2; EN 61000-3-3; EN 60950-1; EN 301489-1; EN 301489	Wi-Fi	Yes, integrated dual-band WiFi 802.11 a/b/g/n/ac (2.4Ghz & 5Ghz)
Telephony Features Hold, transfer, forward, 3-way conference, call park, call pickup, shared-call-appearance(SCA)/bridged-line-appearance(BLA), downloadable phonebook(XML, LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML customization of screen, off-hook auto dial, auto answer, click-to-dial, flexible dial plan, hot-desking, personalized music ringtones and music on hold, server redundancy and fail-over HD Audio Extension Module No 4 line keys with up to 4 SIP accounts, 8MPK extension keys with dual-color LED with 2 Left/Right keys, 4 XML programmable context sensitive softways. 5 analygation/menu keys, 11 dedicated function keys for:MESSAGE(with LED indicator), phonebook, transfer, conference, hold, headset, mute, send/redial speakerphone, vol+, vol- Base Stand Ves, 2 angle positions available, Wall Mountable (Wall Mount *sold separately) Layer 2 QoS (802.1Q, 802.1P) and Layer 3 (ToS, DiffServ, MPLS) QoS Auxiliary Ports Security Security Security Figlish, German, Italian, French, Spanish, Portuguese, Russian, Croatian, Chinese, Korean, Japanese and more Upgrade/Provisioning English, German, Italian, French, Spanish, Portuguese, Russian, Croatian, Chinese, Korean, Japanese and more Universal power adapter included - input:100-240V; Output: +12VDC, 1A; Integrated Power-over-Ethernet(802.3af), Max power consumption 3.5W(power adapter) or W(PoE) Power & Green Energy Efficiency Package Content GRP2614 phone, handset with cord, phone stand, 12V power adapter, network cable, Quick Installation Guide, GPL license Physical Unit weight: 950g; Package weight: 1460g Dimension: 234mm x 213mm x 82.2mm FCC: Part 15 Class B; Part 15 Subpart C, 15.247; Part 15 Subpart E, 15.407; FCC Par 68 HAC CE: EN 55032; EN 55035; EN 61000-3-2; EN 61000-3-3; EN 60950-1; EN 301489-1; E	Graphic Display	2.8 inch (320x240) TFT color LCD,2.4 inch (320x240) additional screen
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Auxiliary Ports RJ9 headset jack (allowing EHS with Plantronics headsets) User and administrator level passwords, MD5 and MD5-sess based authentication 256-bit AES encrypted configuration file, SRTP, TLS, 802.1x media access control, secure boot Multi-language English, German, Italian, French, Spanish, Portuguese, Russian, Croatian, Chinese, Korean, Japanese and more Firmware upgrade via FTP/TFTP / HTTP / HTTPS, mass provisioning using GDMS/T 069 or AES encrypted XML configuration file Universal power adapter included - Input:100-240V; Output: +12VDC, 1A; Integrated Power-over-Ethernet(802.3af), Max power consumption 3.5W(power adapter) or 4W(PoE) Temperature and Humidity Package Content GRP2614 phone, handset with cord, phone stand, 12V power adapter, network cable, Quick Installation Guide, GPL license Physical Unit weight: 950g; Package weight: 1460g Dimension: 234mm x 213mm x 82.2mm FCC: Part 15 Class B; Part 15 Subpart C, 15.247; Part 15 Subpart E, 15.407; FCC Par 68 HAC CE: EN 55032; EN 55035; EN 61000-3-2; EN 61000-3-3; EN 60950-1; EN 301489-1; EN	Base Stand	Yes, 2 angle positions available, Wall Mountable (Wall Mount *sold separately)
User and administrator level passwords, MD5 and MD5-sess based authentication 256-bit AES encrypted configuration file, SRTP, TLS, 802.1x media access control, secure boot Multi-language English, German, Italian, French, Spanish, Portuguese, Russian, Croatian, Chinese, Korean, Japanese and more Upgrade/Provisioning Firmware upgrade via FTP/TFTP / HTTP / HTTPS, mass provisioning using GDMS/T 069 or AES encrypted XML configuration file Universal power adapter included - Input:100-240V; Output: +12VDC, 1A; Integrated Power-over-Ethernet(802.3af), Max power consumption 3.5W(power adapter) or 4W(PoE) Temperature and Humidity Operation: 0°C to 40°C, Storage: -10°C to 60°C Humidity: 10% to 90% Non-condensing Package Content GRP2614 phone, handset with cord, phone stand, 12V power adapter, network cable, Quick Installation Guide, GPL license Physical Unit weight: 950g; Package weight: 1460g Dimension: 234mm x 213mm x 82.2mm FCC: Part 15 Class B; Part 15 Subpart C, 15.247; Part 15 Subpart E, 15.407; FCC Part 68 HAC CE: EN 55032; EN 55035; EN 61000-3-2; EN 61000-3-3; EN 60950-1; EN 301489-1; EN 60950-1; EN	QoS	Layer 2 QoS (802.1Q, 802.1P) and Layer 3 (ToS, DiffServ, MPLS) QoS
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Upgrade/Provisioning Firmware upgrade via FTP/TFTP / HTTPS, mass provisioning using GDMS/T 069 or AES encrypted XML configuration file Universal power adapter included - Input:100-240V; Output: +12VDC, 1A; Integrated Power-over-Ethernet(802.3af), Max power consumption 3.5W(power adapter) or 4W(PoE) Temperature and Humidity Operation: 0°C to 40°C, Storage: -10°C to 60°C Humidity: 10% to 90% Non-condensing Package Content GRP2614 phone, handset with cord, phone stand, 12V power adapter, network cable, Quick Installation Guide, GPL license Unit weight: 950g; Package weight: 1460g Dimension: 234mm x 213mm x 82.2mm FCC: Part 15 Class B; Part 15 Subpart C, 15.247; Part 15 Subpart E, 15.407; FCC Part 68 HAC CE: EN 55032; EN 55035; EN 61000-3-2; EN 61000-3-3; EN 60950-1; EN 301489-1; EN 3014	Security	
Power & Green Energy Efficiency Universal power adapter included - Input:100-240V; Output: +12VDC, 1A; Integrated Power-over-Ethernet(802.3af), Max power consumption 3.5W(power adapter) or 4W(PoE) Temperature and Humidity Operation: 0°C to 40°C, Storage: -10°C to 60°C Humidity: 10% to 90% Non-condensing GRP2614 phone, handset with cord, phone stand, 12V power adapter, network cable, Quick Installation Guide, GPL license Physical Unit weight: 950g; Package weight: 1460g Dimension: 234mm x 213mm x 82.2mm FCC: Part 15 Class B; Part 15 Subpart C, 15.247; Part 15 Subpart E, 15.407; FCC Par 68 HAC CE: EN 55032; EN 55035; EN 61000-3-2; EN 61000-3-3; EN 60950-1; EN 301489-1; EN 301489-	Multi-language	English, German, Italian, French, Spanish, Portuguese, Russian, Croatian, Chinese, Korean, Japanese and more
Power & Green Energy Efficiency Integrated Power-over-Ethernet(802.3af), Max power consumption 3.5W(power adapter) or 4W(PoE) Temperature and Humidity Operation: 0°C to 40°C, Storage: -10°C to 60°C Humidity: 10% to 90% Non-condensing GRP2614 phone, handset with cord, phone stand, 12V power adapter, network cable, Quick Installation Guide, GPL license Physical Unit weight: 950g; Package weight: 1460g Dimension: 234mm x 213mm x 82.2mm FCC: Part 15 Class B; Part 15 Subpart C, 15.247; Part 15 Subpart E, 15.407; FCC Part 68 HAC CE: EN 55032; EN 55035; EN 61000-3-2; EN 61000-3-3; EN 60950-1; EN 301489-1; EN 301	Upgrade/Provisioning	Firmware upgrade via FTP/TFTP / HTTP / HTTPS, mass provisioning using GDMS/TR-069 or AES encrypted XML configuration file
Package Content GRP2614 phone, handset with cord, phone stand, 12V power adapter, network cable, Quick Installation Guide, GPL license Unit weight: 950g; Package weight: 1460g Dimension: 234mm x 213mm x 82.2mm FCC: Part 15 Class B; Part 15 Subpart C, 15.247; Part 15 Subpart E, 15.407; FCC Part 68 HAC CE: EN 55032; EN 55035; EN 61000-3-2; EN 61000-3-3; EN 60950-1; EN 301489-1; EN	Power & Green Energy Efficiency	Integrated Power-over-Ethernet(802.3af), Max power consumption 3.5W(power
Cable, Quick Installation Guide, GPL license Unit weight: 950g; Package weight: 1460g Dimension: 234mm x 213mm x 82.2mm FCC: Part 15 Class B; Part 15 Subpart C, 15.247; Part 15 Subpart E, 15.407; FCC Par 68 HAC CE: EN 55032; EN 55035; EN 61000-3-2; EN 61000-3-3; EN 60950-1; EN 301489-1; EN 501489-1; E	Temperature and Humidity	
Physical Dimension: 234mm x 213mm x 82.2mm FCC: Part 15 Class B; Part 15 Subpart C, 15.247; Part 15 Subpart E, 15.407; FCC Par 68 HAC CE: EN 55032; EN 55035; EN 61000-3-2; EN 61000-3-3; EN 60950-1; EN 301489-1; EN 501489-1;	Package Content	
68 HAC CE: EN 55032; EN 55035; EN 61000-3-2; EN 61000-3-3; EN 60950-1; EN 301489-1; E	Physical	
RCM: AS/NZS CISPR32; AS/NZS 61000.3.2; AS/NZS 61000.3.3; AS/NZS 4268; AS/NZS 60950.1; AS/CA S004 IC: ICES-003; CS-03; RSS-247; RSS-102.	Compliance	CE: EN 55032; EN 55035; EN 61000-3-2; EN 61000-3-3; EN 60950-1; EN 301489-1; EN 301489-17; EN 300328; EN 301893; EN 62311 RCM: AS/NZS CISPR32; AS/NZS 61000.3.2; AS/NZS 61000.3.3; AS/NZS 4268; AS/NZS 60950.1; AS/CA S004