

# Implementing Cisco Advanced Call Control and Mobility Services v1.1

## Course Content

The Implementing Cisco Advanced Call Control and Mobility Services (CLACCM) training provides you with knowledge about advanced call control and mobility services, focusing on Cisco Unified Communications Manager features such as Globalized Call Routing, Global Dial Plan Replication, Cisco Unified Mobility, Cisco Extension Mobility, SIP URI call routing, Call Admission Control, Cisco Unified Communications Manager Express and SRST gateway technologies, Cisco Unified Border Element Call deployments, signaling and media protocols, and features such as call coverage and time of day routing.

This training prepares you for the 300-815 CLACCM exam. If passed, you earn the Cisco Collaboration Specialist – Collaboration Call Control and Mobility Implementation certification and you satisfy the concentration exam requirement for the Cisco Certified Network Professional (CCNP) Collaboration certification. This training also earns you 40 Continuing Education (CE) credits toward recertification.

## Course Objectives

- Analyze and troubleshoot SIP and media protocol
- Understand call recording options and implement time-of-day routing, call park, call pickup, and Meet-Me conferences in Cisco Unified Communications Manager
- Describe call recording options in Cisco Unified Communications Manager
- Describe how to implement call coverage in Cisco Unified Communications Manager
- Describe how to configure and troubleshoot Cisco Unified Communications Manager Extension Mobility
- Describe how to configure and troubleshoot Cisco Unified Communications Manager Unified Mobility
- Describe how to implement Cisco Unified Communications Manager Express for SIP phones
- Describe how to implement globalized call routing within and between Cisco Unified Communications Manager clusters
- Describe how to implement advanced and enhanced SRST in Cisco Unified Communications Manager and Cisco IOS gateways
- Describe how to implement CAC and AAR in Cisco Unified Communications Manager
- Describe how to implement URI calling in Cisco Unified Communications Manager for calls within a cluster and between clusters
- Describe how to troubleshoot multisite Cisco Unified Communications Manager deployments
- Describe how to implement ILS between Cisco Unified Communications Manager clusters and enable GDPR
- Configure and troubleshoot Cisco Unified Border Element

## Prerequisites

The knowledge and skills you are expected to have before attending this course can be found in the following Cisco Learning Offerings:

- Understanding Cisco Collaboration Foundations (CLFNDU v1.0)
- Implementing and Operating Cisco Collaboration Core Technologies (CLCOR v1.2)

## Course Outline

- Signaling and Media Protocols
- Cisco Unified Communications Manager Supplemental Services
- Call Coverage in Cisco Unified Communications Manager
- Cisco Unified Communications Manager Extension Mobility
- Cisco Unified Communications Manager Unified Mobility
- Cisco Unified Communications Manager Express
- Globalized Call Routing
- Advanced Remote Site Survivability
- Call Admission Control in Cisco Unified Communications Manager
- URI Calling in Cisco Unified Communications Manager
- Multisite Cisco Unified Communications Manager Deployments
- Global Dial Plan Replication
- Cisco Unified Border Element

## Lab Outline

- Analyze SIP, H.323, and Media Protocols
- Troubleshoot SIP and Media Protocols
- Implement Cisco Unified Communications Manager Supplemental Services
- Implement Call Hunting and Call Queueing in Cisco Unified Communications Manager
- Configure Cisco Unified Communications Manager Extension Mobility
- Troubleshoot Cisco Unified Communications Manager Extension Mobility
- Configure Cisco Unified Mobility
- Troubleshoot Cisco Unified Mobility
- Implement Endpoints in Cisco Unified Communications Manager Express
- Implement Endpoint Addressing and Call Routing in Cisco Unified Communications Manager Express
- Implement Calling Privileges in Cisco Unified Communications Manager Express
- Implement Globalized Call Routing
- Implement TEHO, PSTN Backup, and CoS in a Globalized Call-Routing Deployment
- Implement Advanced Survivable Remote Site Telephony
- Implement CAC
- Implement a URI-Based Dial Plan for Multisite Deployments
- Troubleshoot Globalized Call Routing
- Troubleshoot Call Admission Control
- Implement Global Dial Plan Replication
- Implement Cisco Unified Border Element
- Troubleshoot Cisco Unified Border Element

## Who Should Attend?

- Collaboration engineers
- Collaboration administrators

## **Associated Certifications**

CCNP Collaboration

## **Course duration:**

5 Days

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