

Agile Change Agent



CATEGORY

Organizational Change Management



LEVEL

Foundation



DURATION

3 days

COURSE DELIVERY

Classroom or virtual Classroom

TARGET AUDIENCE

- Project Managers
- Team Leaders
- Agile Coaches
- Scrum Masters
- Business Analysts
- Anyone passionate about driving change in an Agile environment.

PREREQUISITES

A basic understanding of Agile methodologies is beneficial but not mandatory. An open mindset and a willingness to embrace change are essential.

EXAM INFO

- 50 multiple-choice questions
- At least 25 marks are required to pass (out of 50 available) – 50%
- The exam lasts 40 minutes
- Closed-book

CERTIFICATE

Agile Change Agent

EXAM BODY

APMG

COURSE DESCRIPTION

The **Agile Change Agent** Course dives deep into the principles and practices of managing change in a dynamic and fast-paced environment. Participants will journey through the lifecycle of Agile change, from understanding the foundational concepts to mastering advanced techniques for stakeholder engagement, prioritization, and iterative delivery.

The course melds theoretical knowledge with practical insights, ensuring that participants are well-equipped to drive change in real-world scenarios.

By the end of this three-day course, attendees will not only be prepared for the certification exam but also possess the skills to become catalysts for positive change in their organizations.



WHAT IS AN AGILE CHANGE AGENT

An Agile Change Agent is a person who facilitates change in an organization using Agile methodologies.

Role:

- Advocate for change and promote the benefits of Agile practices.
- Coach teams and individuals through Agile transitions.
- Facilitate effective communication between stakeholders and teams.
- Identify and address barriers to change.

Skills:

- Knowledge of Agile frameworks and practices.
- Strong communication and interpersonal skills.
- Ability to understand and navigate organizational culture.
- Coaching and mentoring capabilities.

Agile Change Agent



RELATED TRAINING

- Change Management Foundation
- Change Management Practitioner
- AgilePM® Foundation
- AgilePM® Practitioner
- Agile Scrum Foundation
- Agile Scrum Master
- Agile Scrum Product Owner
- PRINCE2 Agile® Foundation
- PRINCE2 Agile® Practitioner
- PRINCE2® Foundation
- PRINCE2® Practitioner
- MSP® (Managing Successful Programmes) Foundation
- MSP® (Managing Successful Programmes) Practitioner

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Responsibilities:

- Engage with stakeholders to understand their needs and concerns.
- Ensure Agile practices are followed and understood.
- Assist in the creation of a vision for change.
- Provide feedback and recommendations for continuous improvement.

Benefits of an Agile Change Agent:

- Faster adaptation to change with minimized resistance.
- Improved collaboration and communication in the organization.
- Enhanced focus on delivering value.
- Continuous learning and improvement.

Challenges:

- Overcoming resistance to change.
- Balancing traditional management expectations with Agile principles.
- Navigating political landscapes in larger organizations.

Importance in Agile Transformations:

- Agile transformations often face resistance, misconceptions, and challenges. An Agile Change Agent is crucial in guiding and supporting the organization through this journey.

COURSE AND LEARNING OBJECTIVES

• Agile Change Foundations:

Understand the synergy between projects and changes in the Agile framework.

• Mastering Agile Change Concepts:

Grasp the five core concepts of Agile Change Management and their implications.

• Roadmap Creation:

Learn the intricacies of developing a change roadmap tailored to unique organizational needs.

• Change Execution:

Master the art of managing iterations and outcomes, ensuring alignment with business goals.

• Stakeholder Engagement:

Develop skills to identify and manage requirements or benefits and foster strong stakeholder relationships.

• Personal Leadership in Change:

Cultivate personal leadership traits to steer change effectively.

• Exam Preparedness:

Equip yourself with the knowledge and strategies to excel in the Agile Change Management certification exam.

Agile Change Agent



EMPOWERING PROFESSIONALS

As MindMachine, we have trained more than 60,000 professionals over Asia and Oceania since 2001.

Our focus in our training is to empower our participants by balancing practical experience and the theoretical background. The participants walk away with knowledge to apply the learnings and the theoretical background to successfully pass the exam requirements.

Our education portfolio ranges from courses in business services and processes to IT services and processes. This portfolio has enabled us to support our clients end to end in their organizations and enable synergy throughout corporate value chains.

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COURSE STUDENT MATERIAL

Participants will receive an Agile Change Agent classroom workbook containing all of the presentation materials, course notes, case study and sample exams.

CONCEPTS COVERED

Day 1

- Introduction
- Projects and changes
- 5 concepts of Agile Change Management
 - Collaboration
 - On-time delivery
 - Evolving Solution
 - Business Needs
 - Iterative Approach

Day 2

- Roadmap development
- Tailoring
- Prioritization
- Managing Iterations
- Managing Outcomes

Day 3

- Business Needs: Requirements versus Benefits
- Identifying Requirements or Benefits
- Relationships and Stakeholder Management
- Personal Leadership
- Managing the Change Environment
- Exam Preparation



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