

Equipment			
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Procedure			
0	Start with greetings Introduce yourself and ask for names, surnames, relatives of patients.		
1	Small talk builds relationships. Assessment asked the patient how much they knew about the illness.		
2	assess patient readiness explores thoughts and feelings The needs and effects of the patient's illness on their relatives (idea ,feeling ,expectation and function)		
3	give information little by little Slowly rank the patient in order to inform and express concern about the patient's symptoms (warning singn).		
4	inform the patient that right breast cancer with clear and easy-to-understand language		
5	Silence did not continue immediately after reporting the result that the patient had breast cancer (5-10 seconds) and observed the patient's reaction.		
6	Show appropriate responses to the patient's relatives, touch or reflect feelings.		
7	Survey patients' opinions on bad news/test results. After giving bad news Open the door for the patient to choose whether to continue to listen to more information or not.		
8	Notify the treatment plan/refer to a specialist doctor and help sources (business cards, contact numbers)		
9	Opportunity to ask/review problems treatment decisions and consult relatives		
10	Past discussions are summarized for common understanding.		

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