

THAICOM express*net*

User Manual



THAICOM
expres



1.Registration to get start

1.1 Go to <https://xnet-user.thaicom.net/>

and log in with the given code from Thaicom Express Net.

If you want to change your password, click on "Change password".



THAICOM
expressnet

LOGIN

USERNAME

PASSWORD

Change password

LOGIN

1.2 Operation Menu

The menu displayed on the left column are:

- **Dashboard**
Displays user information, speed packages, service charges, data usage, etc
- **Billing**
Displays the invoice information for overdue billing.

The screenshot shows the user dashboard with a left sidebar containing 'Dashboard' and 'Billing' (highlighted with an orange dashed box). The main content area is divided into several sections:

- User Profile:** Displays 'User Name' (masked), 'Service name' (ExpressNet Basic), 'Speed' (10M/2M), 'Monthly fee' (฿2,033.00), 'Contract start' (01-03-2021), and 'Equipments' (VSAT[1]).
- Payment:** Shows 'current month payment' (฿2,033.00) and a 'pay now' button.
- Service Plan:** Displays 'Internet service fee' (฿1,070.00), 'Equipment service fee' (฿963.00), and 'Total' (฿2,033.00). It also shows 'Used all: 88% [70.79GB]' and 'Quota all: 80GB'.
- Options:** Lists 'Topup usage 200B 30days' (฿535.00) and 'Used: 50% [10.02GB]'.
- Next Plan:** Shows 'Start Date: 18-05-2023'.

2. Dashboard Menu



- 2.1 Switch language menu and User Account display.
- 2.2 Service usage status
(Green : service actives Red : service inactive)
- 2.3 Display user information and the account of the used device.
- 2.4 Display package information and contact number of the users.
- 2.5 Display the current service fee to be paid.
- 2.6 "Pay now" button to pay the service fee and check payment history.
- 2.7 Display the service fee detail.
- 2.8 Display the data usage and the quota of the data /
the package of the Internet speed could be changed here.
- 2.9 Display the current optional package.
- 2.10 Display the optional package in the queue.
- 2.11 Display other histories.
- 2.12 Click (+) button to buy the optional package.

2. Dashboard / Top up Data

Top up Usage Menu

2.13 Choose a Top-up package and press the next button.

(Multiple packages selectable.)

Subscription Name : ทรู/ทรูมูฟ นอร์ดบลู 1
Speed : 10M/2M (60GB)

Monthly Fee : ฿2,033.00
Contract Period : n/a Months

Plan

PLAN : SELECTED

OPTION :

TOPUP USAGE

฿535.00 Topup usage 20GB 30Days 20GB Days[30 Days]	฿1,070.00 Topup usage 40GB 30Days 40GB Days[30 Days]	฿1,605.00 Topup usage 60GB 30Days 60GB Days[30 Days]
฿2,461.00 Topup usage 100GB 30Days 100GB Days[30 Days]	฿3,531.00 Topup usage 150GB 30Days 150GB Days[30 Days]	

Back Next

2.14 Click the "Create Topup" button to top up the package.

Subscription Name : ทรู/ทรูมูฟ นอร์ดบลู 1
Speed : 10M/2M (60GB)

Monthly Fee : ฿2,033.00
Contract Period : n/a Months

Plan

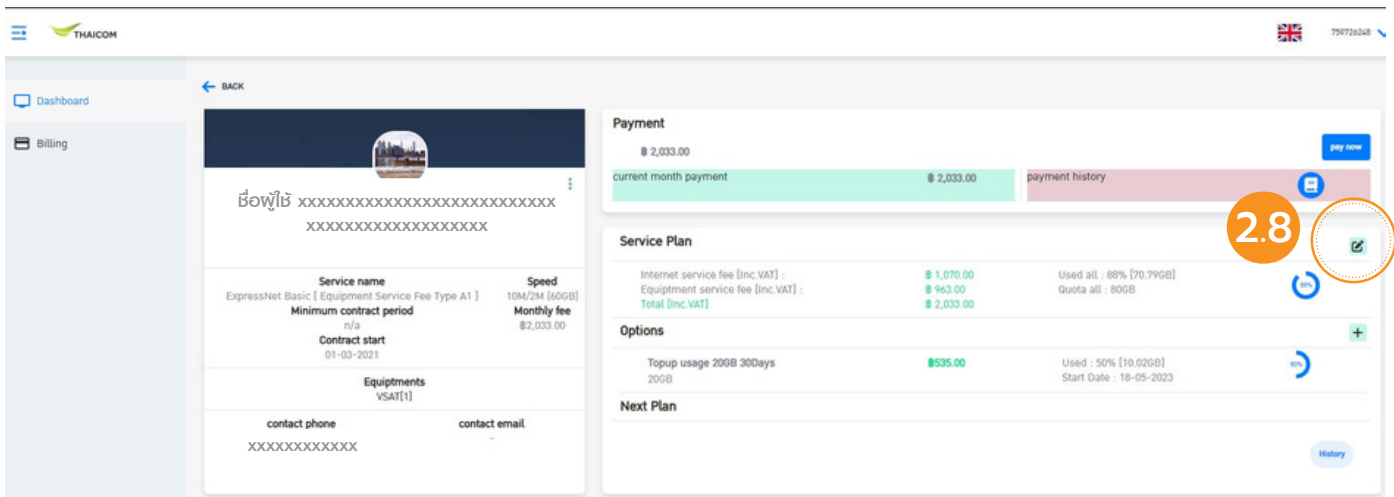
ID	PRODUCT NAME	TYPE OF SERVICE	TERM	QUANTITY	PRICE	TOTAL
1	Topup usage 40GB 30Days (40GB)	topup usage	Days[30 Days]	1	฿1,070.00	฿1,070.00

Summary
price [1 items] THB 1,070.00

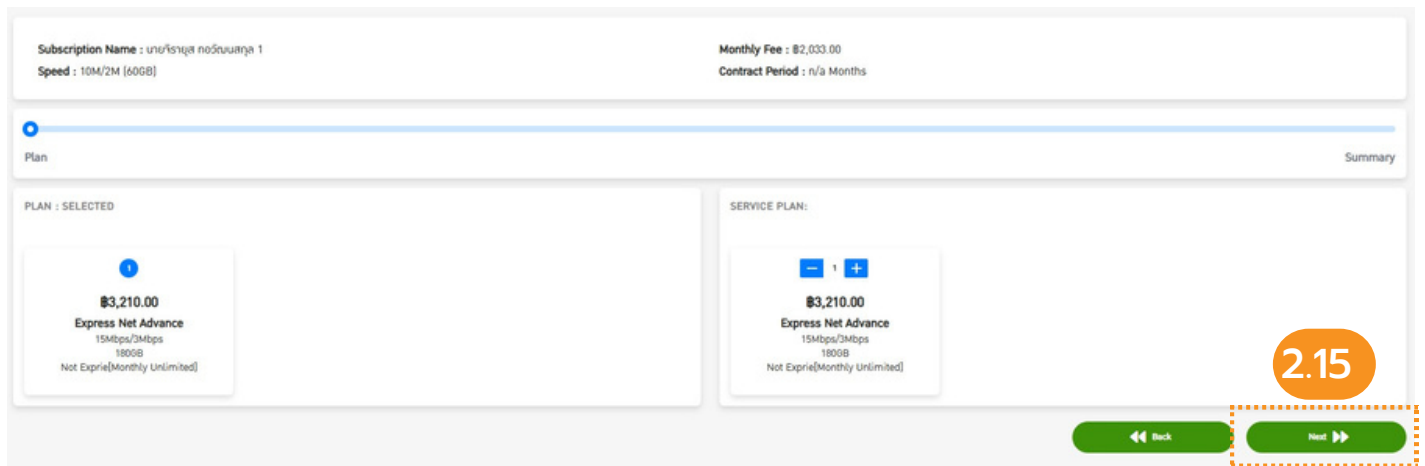
Back Create Topup

2. Dashboard/ Change the Internet speed package.

Click icon 2.8 to select the "Change the Internet speed package" Menu.

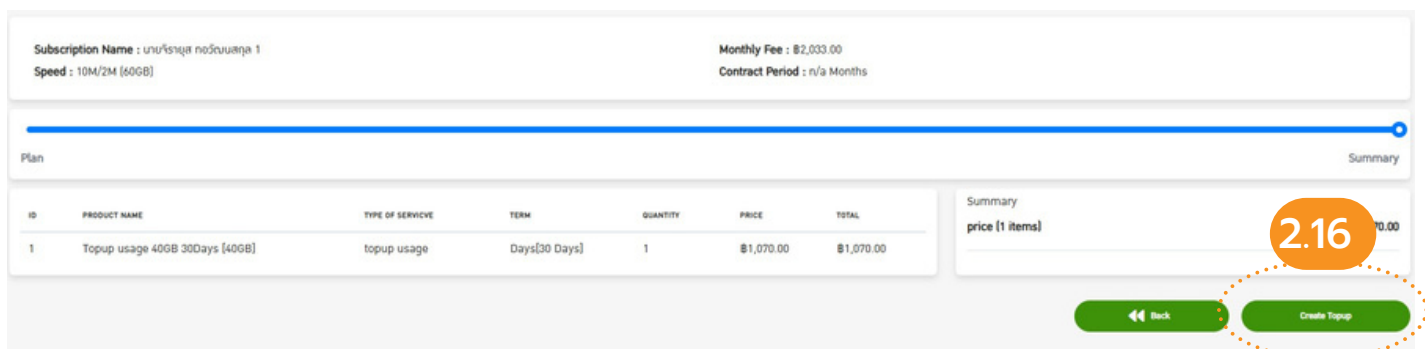


Choose the desired package and then click the "Next" button (2.15)



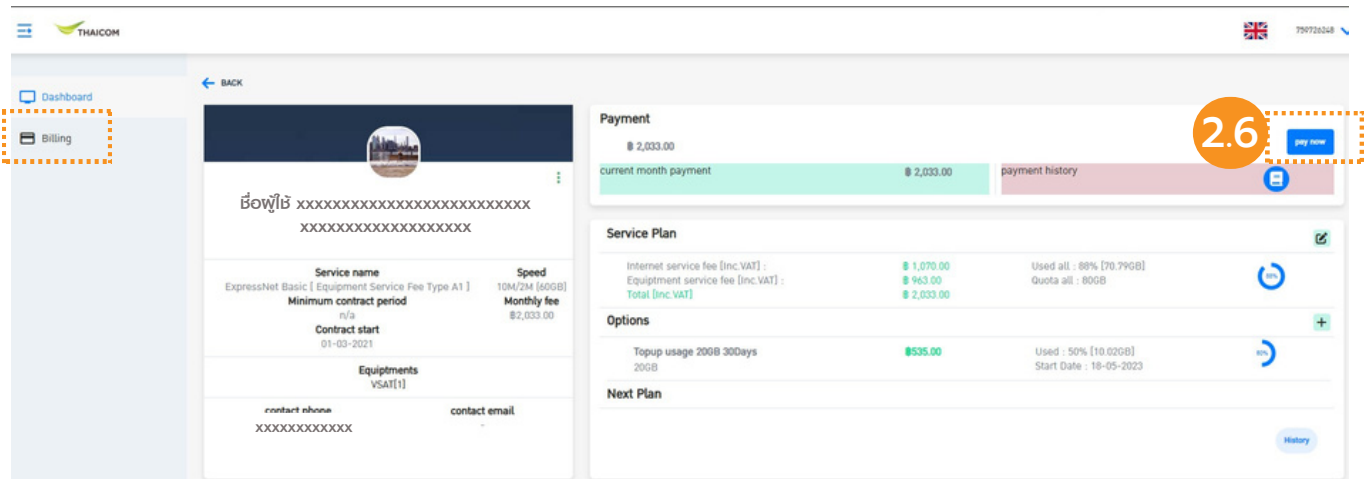
Click the "Create Topup" button (2.16) to confirm your selection.

**Your Topup Package will be effective on the 1st date of the following month.*

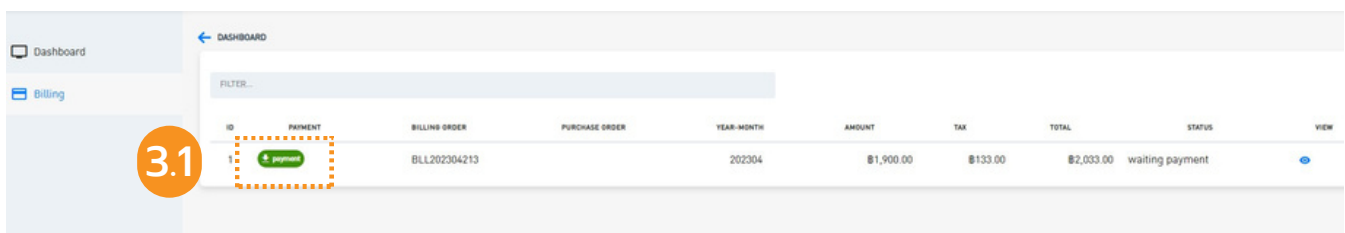


3. Billing Menu

Click the "pay now" button (2.6) to pay the bill.



Click the "payment" button (3.1) to download the billing document.



You can pay the service fee by scanning the QR code in the billing document (3.2)

ใบแจ้งการชำระเงิน สำหรับธนาคาร			
บริษัท ทีซี บรอดคาสติ้ง จำกัด 349 อาคารเอสเจ อิมพีดท์ 5/5 ถนนวิภาวดีรังสิต แขวงจตุจักร กรุงเทพฯ 10900 TAX ID : 0105555180003 เพื่อเข้าบัญชี บริษัท ทีซี บรอดคาสติ้ง จำกัด บมจ. ธนาคารกรุงไทย (Br.no.0058)(Comp.Code : 00898) บริการรับชำระบิลข้ามธนาคาร Biller ID : 010555518000301		วันที่ / Date : 01.04.2023 SERVICE CODE : XNET ชื่อลูกค้า (Name) : XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX รหัสลูกค้า : XXXXXXXX เลขที่ใบแจ้งหนี้ : 0001200000209	
รายการ	เลขที่	ธนาคาร - สาขา	จำนวนเงิน (บาท)
<input checked="" type="checkbox"/> เงินสด <input type="checkbox"/> เช็ค		ธนาคารกรุงไทย	2,568.00
จำนวนเงินที่แนบมาด้วย		(สองพันห้าร้อยหกสิบแปดบาทถ้วน)	
<div style="border: 2px solid orange; padding: 5px; display: inline-block;"> </div>			



**Connecting you everywhere with
THAICOM EXPRESS**



www.thaicomexpress.net



@expressnet



ThaicomExpress